

**Entity: APC by Schneider Electric**  
**Job Title: Field Service Engineer - Power**  
**Reporting to: Service Manager / Service team leader**  
**Location: The Netherlands- Vianen**

**Job Function:**

To use skills to carry out duties in an efficient manner which will maximise customer service standards and promote the company and its products to the advantage of the customer and company.

**Duties (include but not limited to):**

- 1.1 Commission UPS systems.
- 1.2 Carry out preventative maintenance work.
- 1.3 Fault find and repair where directed.
- 1.4 Work closely with other service engineers and customers as directed.
- 1.5 Carry out limited training of other service engineers and customers as directed.
- 1.6 Observe all safety directives including the use of personal protective equipment and carry out his duties in a way not to put himself or anyone else or property at risk / danger.
- 1.7 Create and maintain a suitable portable filing system for technical documentation in order to assist you in your duties.
- 1.8 When directed carry out a 24 hour standby rota 365 days a year.
- 1.9 As directed formulate limited on site reports.
- 1.10 Adhere to all the company's operating and administrative procedures.
- 1.11 Complete all necessary documentation in a timely fashion as directed (job sheets, time Sheets, expense sheets, reports and commissioning / maintenance sheets etc).
- 1.12 Maintain a neat and tidy appearance and ensure you conduct yourself in accordance with that of an ambassador of the company.
- 1.13 Maintain all company property issued and bring to the company's attention at the earliest convenience any item/s that are not of a serviceable nature.
- 1.14 Promote on a regular basis all products and services that the company provide and use the enquiry form and inform the company of any sale potential.
- 1.15 Attend appropriate training courses and meetings in this country and abroad to enhance the skills you may already possess.
- 1.16 Follow Health & Safety directives at all times whilst in employ of MGE UPS Systems.
- 1.17 Adhere to all the company's operating and administrative procedures.
- 1.18 Maintain a professional and flexible attitude towards the company and its customers.
- 1.19 Seek and promote cost effective solutions to the problems the company encounters within your responsibilities.
- 1.20 Ensure customer satisfaction levels are continually improved.

**Skill Requirements:**

- 2.1 Hold a minimum Electrical / Electronic engineering qualification of an HNC or equivalent.
- 2.2 Computer literate.
- 2.3 Excellent communication skills (verbal and written).
- 2.4 Health and Safety training / experience.
- 2.5 Commercial awareness.
- 2.6 Excellent customer service skills.
- 2.7 Demonstrate good self control whilst working under pressure.
- 2.8 Good self organisational and motivational skills.

**Interested?**

**Please contact:**

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